



How SameDayDelivery.com and HotShotTrucking.com

WERE LIFESAVERS FOR A MUSIC INDUSTRY CLIENT

Overview

AirFreight.com is the privately owned company behind SameDayDelivery.com and HotShotTrucking.com. Each share the same mission: to transform the transportation industry. When you use one of the many companies inside the AirFreight.com brand, you don't need to worry about your cargo making its destination. You just relax and enjoy the ride.

Our team of trusted logistics specialists and associates have decades of experience in anticipating and avoiding breaks in the supply chain. We offer dedicated freight solutions—chartered jets, full truckloads, hotshot trucks and sprinter vans, and more—all with same-day and overnight delivery services.



THE PROBLEM

Last-Minute Delivery of a Key Instrument

The client, which provides award-winning technology that powers many of the world's most respected recording studios, had created a specialty instrument destined for a major event in Indiana with one of its corporate partners. The instrument needed to be shipped from California to Indiana.

However, the organization that the client initially hired missed the initial air freight time window (departing on Friday for a Monday delivery), putting the entire project at risk. Trying to salvage the situation and hoping for a same-day air freight solution, the client reached out to SameDayDelivery.com at 11 p.m. on a Friday, looking for help.

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THE SOLUTION

Choosing Ground for Reliable Delivery

SameDayDelivery.com and HotShotTrucking.com are committed to taking information from the customer and booking the best option at the best price to meet its needs. Despite the late hour when the client called, the companies were able to come up with a solution: a dedicated truck to deliver the instrument directly to the Indiana event.

“We called SameDayDelivery.com, and Andy was just so great. He got back to us right away and then just followed it along every step of the way,” the client said. “It was just such a great experience.”

Though using same-day air freight was an option, the SameDayDelivery.com team knew that freight service by truck via HotShotTrucking.com would be easier to track and control, be safer for the instrument, and cost a fraction of the price of a same-day air charter. The plan was to pick up the valuable deliverable the next morning and drive straight through from California to Indiana.

First thing in the morning, the instrument was loaded and on its way. But, adding another layer to the whole ordeal, the client was concerned that the wrong item had been loaded onto the truck. So the HotShotTrucking.com driver stopped, verified it was the right instrument, and continued the trip. Even with this due diligence delay, the drivers made great time—the item was delivered 10 hours earlier than estimated.



THE FUTURE

A Harmonious Partnership

To say the client was ecstatic about the outcome is an understatement. The item absolutely needed to arrive at the destination in time for a big event—and SameDayDelivery.com and HotShotTrucking.com made it happen, winning a customer for life.

“We had press set up. We had influencers set up. We had a worldwide launch going,” the client said. “If our product wasn’t there for the event, we lose momentum, which means losing money and damaging an important partnership. But because of SameDayDelivery.com, everything went as planned at the event.”

Now, when the client needs dependable delivery service—same-day or not—their first call will be to SameDayDelivery.com.

Get 24/7/365 support, a single point of contact, and real-time tracking when you work with any division of our [AirFreight.com](https://www.AirFreight.com) family. [SameDayDelivery.com](https://www.SameDayDelivery.com) and [HotShotTrucking.com](https://www.HotShotTrucking.com) are the best choices for last-minute shipments that require fast and reliable transportation.

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